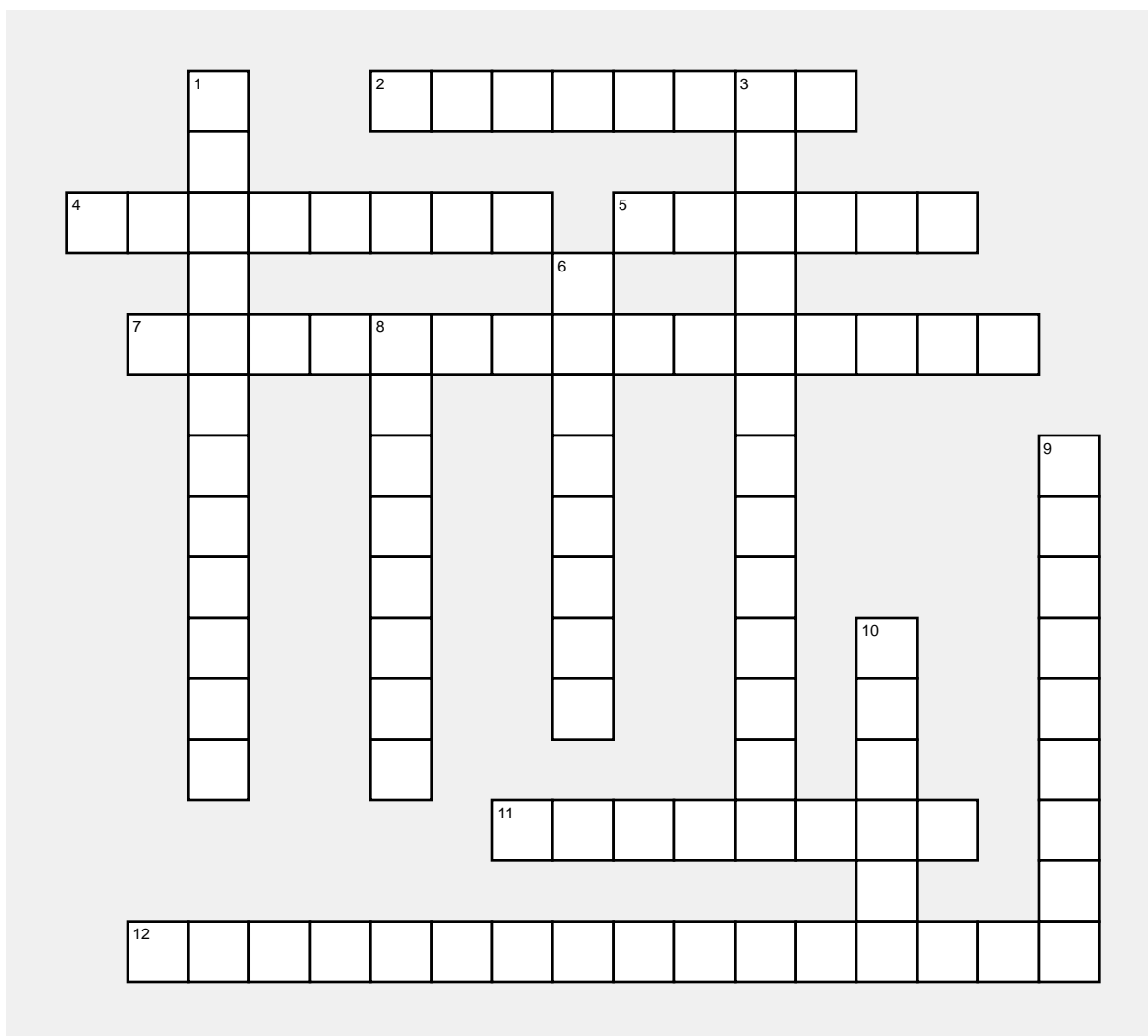


Polite Expressions



Horizontal

- 2) GOOD LUCK
- 4) SORRY
- 5) YOU'RE WELCOME
- 7) COULD YOU...?
- 11) GOOD AFTERNOON
- 12) WHAT'S YOUR NAME?

Vertical

- 1) CAN I HELP YOU?
- 3) HAVE A GOOD DAY
- 6) EXCUSE ME (TO APOLOGIZE)
- 8) CONGRATULATIONS
- 9) MAY I...?
- 10) GOOD MORNING

SOLUTION

